DIRECT Debit

ESB energy

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

ESB Energy Ltd,
Peter House,
Oxford Street,
Manchester,
M1 5AN

Service User Number

1	6	0	1	2	8

FOR ESB Energy OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society.

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address

Postcode

ESB Energy Account Number:

Instruction to your Bank or Building Society
Please pay ESB Energy Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with ESB Energy and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Print Name(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

DDI

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit ESB Energy will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request ESB Energy to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If you receive a refund you are not entitled to, you must pay it back when ESB Energy asks you to.
- If an error is made by ESB Energy or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.